

Change Canvas

Project name:

Business owner:

Author:



The Change Compass

Change vision

What does the end look like?
What is the light at the end of the tunnel? How does this fit with the broader change agenda for the organisation?

Why change

What is the reason and rationale for the change?

What will change

What core things will change? This include any people, process, system or customer changes

Core challenges

What key people and organisational challenges are there? These include any behaviour and mindset challenges, as well as broader changes within the organisation

Key Metrics

Key metrics to measure the ongoing progress across milestones and the end success of the change

Stakeholder impacts

What stakeholders groups will be impacted and how will they be impacted in what way

Change interventions

What change interventions are we designing to prepare stakeholders for the change and to achieve outcomes and how is the stakeholder change capacity taken into account

Key milestones

What are the core milestones in the change plan and why are these critical

Change experiments

What change iterations or experiments are designed to test change approach hypotheses and how are these designed into iterations

Resources

What resources are required to deliver the change plan, including any promotional or people resources required

Change risks

What potential or known risks are there in implementing the plan, and how is the change positioned against other changes in the organisation