

THE POWER OF CHANGE ORCHESTRATION

DATA INPUT

CHANGE REP

TOOL ADMIN S

PMO

BUSINESS OPS

RISK & STRATEGY

HR/MKTING

ENTER/UPDATE DATA

Enter or update change impact data through web form, Impact aid, or xls.

SETUP/UPDATE FIELDS

To tailor the tool as needed. Conduct monthly data audit and cpprdination. Act as tool SME.

ADD KEY BAU INITIATIVES

To form complete view of all changes in the business unit.

ANALYSIS & INSIGHT

ROLLOUT AWARENESS

See how their project and other project impact the same stakeholders

ANALYSIS & INSIGHTS

Generate portfolio level insights in terms of risks and opportunities.

PEOPLE RISKS

Be informed of portfolio people and capacity risks and options to optimise rollout.

CHANGE VISIBILITY

Conduct capacity assessment, assess change readiness, overall awareness

CHANGE VISIBILITY

Support various change risks (risk in change, delivered risk), track strategy implementation with people lens

CHANGE VISIBILITY

HRBP, learning and Comms oversight and awareness. Awareness of customer impacts

PLANNING & DECISION MAKING

PLANNING & EXECUTION

Ongoing change execution planning focused on stakeholder experience.

PLANNING & EXECUTION

Support portfolio level coordination, communication.and decision making

PORTFOLIO PLANNING

Portfolio, and change release planning, scenario planning, sequencing & prioritisation,

CAPACITY PLANNING

Capacity and, resource planning, business scenario planning, comms coordination

GOVERNANCE & REPORTING

Better manage change risks through existing governance and reporting. Corporate scenario planning

OPERATIONS PLANNING

HR operations and capacity planning and coordination. Customer experience and comms planning & coordination

KEY VALUE

I can easily see how my stakeholders are impacted by my and other initiatives

I can support the company to make better decisions to manage change

I can balance people impacts in the portfolio to maximise benefit and business success

I can plan better to protect BAU and maximise benefit realisation

I can easily see change risks to support business planning & protection

I can plan better to create better employee and customer experiences